

"The shortest path to improved marketing effectiveness, improved lead volume, increased conversion rate and low attrition is via marketing and sales data management." - Glenn Coward / Founder CS

Marketin

Ops

Manage

Manage

Leads

Contacts

Events

Campaigns

Custom Data

Data Canture

Meta Data

Better Communication - Better Campaigns and Operations

Put it Forward® is the solution that Oracle Eloqua® users look for help developing effective lead life cycle management through ServiceNow®. This lets a user keep both sales and the customer in the conversation and sharpen targeted marketing.

Common Scenarios:

- Keep support cases events synchronized between Eloaua® and ServiceNow®
- Improve segmentations with ServiceNow® cases integrated into Eloqua®
- Share marketing information for better customer support®
- •Cycle support events back into loyalty campaigns
- Data analysis to determine effective

sales behaviors and close rates driven by marketing events

• Create exposure across the customer lifecycle not just funnel development



Oracle Elogua® and ServiceNow® Simplified

Business Scenarios

Market to At Risk Revenue Protection

nformation Share

Activity Integration

Reporting

Upsell and Cross Sel

servicenuw

Issues

Time

Cases

Meta Data

Requests

Resolutions

Put it Forward® enables the rapid connection and collaboration of business systems through on demand technology.

Designed for the marketing analyst, evangelist or operations specialist, Put it Forward's® "No Code" graphical experience accelerates and simplifies the ability to work with data.

Extend beyond connecting into operations governance, data quality and customer life cycle management. All within the same application.

Pre-Built Connections from Put it Forward® enable Oracle Eloqua® users to rapidly connect to other systems such as Twitter®, Salesforce®, SAP®, Microsoft Dynamics®, Netsuite® quality and minimize IT costs while enabling their goal of having

www.putitforward.com info@putitforward.com San Francisco





Point, Click, Get Your Eloqua® Data into **ServiceNow**®

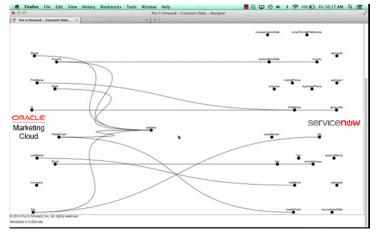
Shortcuts to working with your data: if you want to do a data load, synchronize across systems, export, add data quality checks or activity govern your data there are three easy steps to start with.

1. Point the pre-built connectors from Put it Forward® or use your own connector to automatically integrate the source and destination.

2. Click on the data services or add any business rules,

transformations to the integration.

3. Get the data flowing between the source and destination by selecting the integration interval and activating it.



Tech Specs

Operating Systems: Put it Forward® is cloud based and is independent of operating systems.

App Server: Put it Forward® is cloud based and does not require an app server to run

Dev Tools: Put it Forward® has a rich integrated cloud based development environment which does not require installation. Transports: HTTP/S, Web Services (SOAP, REST), ODBC, JDBC, FTP, SFTP, SS, File Sharing, Email (SMTP/POP3), Message based, Amazon SQS, JMS, MQ, WSDL ... and more.

Data Formats: XML, HTML/XHTML, JSON, CSV, EDI, text (flat and hierarchical), Unstructured (PDF, Spreadsheets)

Key Deployment Benefits

- Built for the cloud Put it Forward® is a purpose built pure cloud based data service tool. No open source, no fat clients, no legacy
- Pure cloud based on premise to cloud integration with no installation for you to deploy and manage
- Best Price On demand per connection pricing and low maintenance costs
- Complete suite of out of the box connectors plus data services
- Superior support model dedicated resources for each of our customers

Tech Features

• Multi-frequency Integration: real time, just in time or in batch cycles

 Great for data loading and long running processes like customer research to inquiry

- Integrated data quality and management
- Stay synchronized with other organization units, legacy systems, other cloud offerings or on-premise applications
- More Connectors to marketing automation, financials or other contacts and order/invoice systems
- Pure cloud based no installation of hardware or software for you to deploy and manage
- On demand per connection pricing and low maintenance costs
- Supported Trials

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